

TATIANA SHEVCHUK

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SENIOR APPLICATION MANAGEMENT • BANKING & INSURANCE

Software Development • System Analysis • Data Centers • Business Intelligence • Project Management

Deep knowledge of technology, business rules, and the business side of financial services

Expert at introduction of AGILE methods – both technical and human factors (change-management)

For INDYMAC, created the mortgage industry's first fraud-detection system. During dot-com era, developed "My Budget Planner" – a popular series of consumer apps that were sold 72 countries

PROFILE: Passionately interested in developing software, building teams, and mentoring people. Friendly, direct, technically expert, and personally engaging. Speaks clearly and explains technical concepts in simple language that everybody understands. Fluent English & Russian.

PROFESSIONAL EXPERIENCE

Please See Separate Resume Addendum for Full Details of Projects and Technologies

WELLS FARGO CAPITAL FINANCE, Los Angeles, CA Oct 1997–Dec 2014

Asset-based lending (ABL) for retail, tech, mf'g, supply chain & other areas • \$32B loan portfolio and 2000 employees

Promoted to Senior VP & Enterprise Applications Manager (2007–2014)

Promoted to Vice President and Applications Manager (2001–2007)

Senior Application Engineer (1997–2001)

CO-LED THE CONTINUAL SCALE-UP OF WFCF'S INFRASTRUCTURE DURING 1997–2014

For 17 years, starting before an "IT department" even existed, I grew my technical and leadership skills alongside the 30X growth of WFCF – from \$90 million to \$32 billion in outstanding loans (and 250 to 2000 employees). I stood by my CIO as the "right hand," stepped up as "ACTING CIO" when asked, and personally led the app-development team – 40 developers & DBAs in 4 offices.

Played a key role in every major decision and project of the IT department – always one jump ahead of new strategies, technologies, markets, regs, M&A, security, and team building.

1997–2005, IT STARTUP: Initially hired by Foothill Capital Corporation (NorWest) – an asset-based lending firm that Wells Fargo acquired in 2001. In 1997, starting from scratch, we replaced Foothill's paper-driven Excel system with a secure, networked, data-based application – which eventually grew to 15 enterprise apps running on 1000 servers. After WF acquired Foothill (2000), continually expanded at a very fast pace.

2005–2007, M&A: Following the Norwest and Wells Fargo merger, co-led network migration of all apps from WFCF to the centralized WF network (\$2.5M project). Led architecture, installation, and configuration for SQL and servers. Developed the business requirements and test plans.

2007–2009, MAJOR INTEGRATION: Implemented a new system to manage \$11B portfolio of outstanding loans (Fidelity / ACBS) – a \$3.5M project. Led data mapping for ACBS - Oracle, LANSA, and Business Objects. Directed DBA team during installation, configuration, and support of Oracle and Business Objects.

2009–2012, MASSIVE CONSOLIDATION: Led integration and consolidation of three banking systems: Wells Fargo Business Credit, Wachovia ABL, and Wells Fargo Capital Finance (\$4.5M project), including: reorg, data mapping, conversion, enhancements, and implementation. Achieved complete regulatory compliance.

- Designed the architecture for applications infrastructure.
- Created ABL Reporting Data Warehouse - SQL Server & SSIS as ETL and built a new team to support it.
- Converted applications from VB6 to .NET and SQL2000 to SQL2005. Installed SQL, IIS, terminal servers.
- Consolidated 4 reporting systems (Crystal, SSRS, Information Builder, in-line code) into one SQL SSRS.

2012–2013, GMAC: Led post-M&A integration of GMAC portfolio (\$2M project). Implemented a new, third-party factoring-system (including conversion of 2 existing apps). Led reorg, server architecture & creation of Data Warehouse for factoring-Reporting – SQL and SSIS as ETL. Achieved 100% regulatory compliance.

2012-2014, M&A: Co-Led integration of Burdale (ABL) & Castle Pine Capital (supply-chain finance) into WFCF: Defined project scope, timelines & resources. Designed the architecture for applications infrastructure.

2013-2014, AGILE: Championed the adaptation to Agile software development using Scrum and Kanban. Within one year of Agile implementation, cut the number of production issues by 35%.

2013-ONGOING, DATA CENTER: Data Center migration (\$9.5M project): Devised roadmap for phased-migration of over 1000 servers and 15 applications. Defined scope, testing, and implementation strategy.

- Collaborated with WF engineers and infrastructure architects to redesign architecture for over 750 app servers – SQL, SSIS, IIS, App, and Citrix for PROD/BCP, DEV, TEST, UAT, IT, PRODFIX, Training, & LAB.

2013-ONGOING, FACTORING APP: Recommended vendor's software-source code purchase and co-led new .NET version implementation (\$1.8M project). Defined app-implementation strategy including server architecture, organizational changes, and knowledge transfer. Built a new team (7 on-shore and 2 offshore).

TECHNICAL, LEADERSHIP, AND MENTORING ACHIEVEMENTS DURING 1997-2014

MANAGEMENT SCOPE: Co-created the WFCF IT department, starting from scratch in 1997. Created and promoted the application development and SQL standards and policies and managed them. Consistently passed audits for technical, ISO, and SOX auditors. Worked through displacement process during downsizing. During 2013, added a team of 20 offshore-FTE Developers from Hyderabad, India

MENTORING: Built new teams from the ground up and led existing teams through challenging M&As. Coached, developed, and promoted 6 employees to management level.

APPLICATIONS: Converted excel and paper driven business processes to business application solutions and streamline data-driven operations. Expanded from 2 applications to 15 different systems that processed a loans-outstanding portfolio valued over \$32 billion.

- Built 10 in-house applications (.NET, JavaScript, SQL) and interfaced third-party systems, including: Loan management, AR / AP / Inventory servicing, supply chain finance, risk and compliance management, client relationship management, treasury management, business reporting, and internet-facing customer applications.

BUSINESS INNOVATION & INITIATIVES: Guided business initiatives – development, implementation, and integration – of enterprise level applications for over 1800 users throughout the US, Canada, and UK. Focused on initiatives that drove revenues – achieved capital finance efficiency ratio of 37%.

BUSINESS ANALYSIS: Partnered with Business Analyst and Project Management groups to align business strategies and technical solutions. Developed the roadmaps and implementation strategies.

DATA WAREHOUSES: Set up a Reporting Data Warehouse to extract data for BASEL, OCC, credit, compliance, and business analytics. Collaborated with the Data Governance team.

DATABASE ADMINISTRATION: Led team of DBAs that supported 200+ SQL servers & met 99.9% uptime.

INDYMAC / GN MORTGAGE CORP, Los Angeles, CA

Oct 1992–Oct 1997

Initially hired by GN – just one interview, hired on the spot – and then **created AEGIS, the mortgage industry's first fraud-detection system (application and database).**

- AEGIS was so successful that INDYMAC bought the software and stipulated that Tatiana Shevchuk would transfer to INDYMAC as part of the deal.
- Made presentations to CEOs and senior executives of leading banks and lenders – such as CEO of Countrywide – and presented at the Bankers Association Conference (1996).

ODESSA STATE UNIVERSITY, Ukraine

Sep 1990–Oct 1992

Immediately after graduation, hired by Odessa University as a fulltime computer programmer. Designed and implemented cost-accounting systems for a nuclear power plant.

EDUCATION AND PROFESSIONAL DEVELOPMENT

BS, Applied Mathematics, Odessa State University, Ukraine, 1990

Managing IT Resources, UCLA • Women's Leadership Program, UCLA (Anderson School of Management)