

# JOSHUA DAVID JACOBS

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## EMPLOYMENT HISTORY

### **Systems Administrator, Sr., CCI Systems, Inc.** *March 2011 – Present*

*Iron Mountain, MI* – Windows and Linux system administration for 100 production servers, 600 employees – including Cisco/NetApp/VMware infrastructure, MS SharePoint Intranet, MS Exchange email, and in-house developed Ruby on Rails web applications. Lead Linux admin, SharePoint lead, security lead, cloud initiatives lead.

### **Research Associate, Brown University** *August 2011*

*Chesterton, IN* - Collected botanical data in the Indiana Dunes National Lakeshore, one-month appointment.

### **Technology Assistant, Iron Mountain Public Schools** *June 2011 – July 2011*

*Iron Mountain, MI* - Provided setup for new servers and computer labs, two-month contract.

### **Systems Administrator, Michigan Reading First Project** *September 2008 – July 2009*

*Ann Arbor, MI* - Maintained Macintosh OS X file server and backup system.

### **Desktop Support Specialist Senior, University of Michigan Information Systems Shared Support**

*August 2008 – July 2009*

*Ann Arbor, MI* - Provided desktop support and system administration for University of Michigan President, Provost, Vice-Presidents, Vice-Provosts, Regents, and supporting staff.

### **Freelance Desktop Support/Web Design** *July 2004 - Present*

*Michigan* - Provided desktop support and website design for home and small business customers.

### **Desktop Support Specialist Senior, University of Michigan School of Education**

*May 2002 – August 2008*

*Ann Arbor, MI*

- Student team manager
- Provided desktop support to students and 200 faculty and staff
- Microsoft Windows Server Team Lead / System Administrator
- Security Administrator

### **Technology Assistant, Iron Mountain Public Schools** *May 2001 – Sept 2001*

*Iron Mountain, MI* - Provided assistance to Technology Department in a variety of office and IT tasks.

## **EDUCATION**

**University of Michigan School of Natural Resources and Environment**  
*Ann Arbor, MI - Bachelor of Science – Resource Ecology and Management*

## **CERTIFICATION**

**Microsoft Certified Technical Specialist**, SharePoint 2010, Configuring and Managing (Exam 70-667)

## **TRAINING**

**Amazon Web Service re:Invent Conference**  
*Las Vegas, NV 2014*

**DEF-CON 20 Hacking Conference**  
*Las Vegas, NV 2012*

**RailsConf 2011**  
*Baltimore, MD 2011*

**MAEDS Spring PD Day 2010 – Managing Microsoft Windows 7 and Windows Server 2008 R2**  
*Copper Country ISD*  
*Houghton, MI 2010*

**Apple Worldwide Developers Conference**  
*Apple, Inc.*  
*San Francisco, CA 2008*

**ITS 101: Theory and Practice of Campus Computer Security**  
*University of Michigan IT Security Services*  
*Ann Arbor, MI 2007*

**Managing and Maintaining a Microsoft Windows Server 2003 Environment**  
*University of Michigan IT Central Services*  
*Ann Arbor, MI 2006*

**Microsoft Security Guidance Training I & II**  
*University of Michigan IT Central Services*  
*Ann Arbor, MI 2004*

***References are available upon request***