Terry "J.R." Hunt
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SENIOR OPERATIONS - TECHNOLOGY PROFESSIONAL

PROFILE: Creative, technical professional with 15+ years experience in Technology Planning, Operations Management and Infrastructure. Enjoy collaborative "hands-on" technical work leveraging technology for process improvement and competitive advantage. Engaging communicator leverages emotional intelligence and active listening to collaborate with stakeholders for understanding strategic initiatives and delivering technical solutions. Seeking leadership role in IT Architecture or IT Management focused on improving operations and/or infrastructure capabilities.

HIGHLIGHTS OF QUALIFICATIONS

- Database Administration
- System and Risk Analysis
- Integration and Virtualization
- Turn Around Operations
- Datacenter/Network Administration
- DevOps/Continuous Integration
- LAN/WAN/Telecom
- Process Improvement
- Forecasting, Strategic Planning
- Vendor Selection and Negotiations

SELECTED ACHIEVEMENTS

Process Improvement. Led initiative to build a web portal for $2 billion dollar industry facilitating online collaboration between 2,000+ product manufacturers, 200+ universities and NCAA properties. Successfully designed software and infrastructure for hosting the industry's most advanced technology platform handling mission-critical business processes including product approval, contract management, and online royalty reporting. RESULT: Aligned business with technology improving productivity and customer service levels while adding industry-leading competitive advantage.

Integration and Virtualization. Create budget, select vendors/technologies and prepare overall strategic plan for technology services and operational infrastructure within a high-growth organization supporting three start-ups, one merger, and a company acquisition. RESULT: Instrumental in supporting the company's double-digit growth for 6 consecutive years by leveraging technology and process improvements to increase efficiencies and collaboration.

Datacenter/Network Administration. Perform migration of corporate infrastructure (Active Directory/ Exchange/ SQL Server/ IIS Web Farm) from internal server room to external datacenter. Researched vendors and partnered with data center to develop migration plan, technical architecture improvements, provided hands-on coding, and performed all technical work. RESULT: Completed migration and virtualization of servers with zero downtime and reduced annual IT budget 20%.

Streamlined Operations. Planned and led Dynamics ERP implementation for manufacturing floor and finance along with virtualization platform to modernize web services through market growth initiative. RESULT: Reduce both capital and operating expenditures 40% by improving supply chain and reducing data center size while supporting continued growth of organizational technology needs.

Turn Around Operations. Performed system and risk analysis, identified integration needs and developed technical plan for LAN/WAN/Telecom and web hosting of custom "self-service" portal. Drafted, sponsored, and executed 5 year IT roadmap for "turnaround operations" RESULT: Collaboration with business partners and internal staff implementing process improvements led to budget savings and improved relationships and work environment.

PROFESSIONAL EXPERIENCE

YELLOWSTONE ASSOCIATION/YELLOWSTONE PARK FOUNDATION – Bozeman   2014 - Present
IT Director
After 18 months consulting as IT Director, joined the organization as full-time staff member.

RED LODGE TECH, LLC – Billings, MT   2013 - 2016
Managing Partner
Contracted as IT Director for local client in Montana for 18 months.

• Establish an IT department and assist in recruitment of team members
• Provide strategic guidance including operational planning, due diligence, and systems audit
• Work with functional teams to define process roadmaps and develop IT solutions for improvements
• Plan for Ecommerce migration to Magento to improve existing custom-coded shopping website
• Budgeting, Project Management, Strategic Planning, Systems Engineer, Vendor Selection
• Virtualized infrastructure, centralized backup, and established Azure cloud presence
• Firewall/VPN rollout across multiple locations including 10Gb fiber between campus buildings
• SQL server infrastructure build out for ERP fundraising and accounting implementation
• New build out of retail stores including digital signage, telecom, network, etc.
• Point of Sale Systems (POS), install, maintenance and PCI compliance with credit card processing

MAGENIC - Atlanta, GA   2010 – 2013
Senior Consultant, Microsoft technologies
Contributing over ten years of experience in Business Process Improvement and IT Services Portfolio Management leveraging .NET and SQL Server.

• Provided consulting services including business/systems analysis, project management, and product/vendor selection
• Engaged clients across the U.S. for business process improvement through custom software development
• Developed software products for a variety of industries and data center environments
• Performed product and process lifecycle review, design, and enhancement
• Served as client-face in all phases of delivery on multiple client engagements
• Led Agile development teams including remote and offshore staff

JPATTON - Atlanta, GA   2008 – 2010
CTO, VP Product Development
Responsible for manufacturing and warehouse systems, software architecture, and Ecommerce portfolio of "on-demand" hosted fulfillment solutions.

• Build teams, mentor and guide all project planning, deliverables, and resource allocation
• Develop product roadmaps for multiple custom software implementations
• Implemented DevOps environment to support Continuous Integration lifecycle development
• ERP implementation of Microsoft Dynamics for manufacturing floor and finance department
• Hosted our own cloud platform with VMWare, SQL cluster, IIS web farm, and SAN storage
• Managed client and vendor relationships and migration of onsite data center to private cloud
• Developed partnership within Microsoft partner program for product marketing

IMG/COLLEGIATE LICENSING COMPANY – Atlanta, GA   2000 - 2008
Senior Director, IT
Reported directly to the Senior Vice President/COO, as head of IT leadership team and "hands-on" technical lead on all projects. This role included technical planning, designing and implementation of all strategic and operational activities throughout the organization related to IT infrastructure and applications.

• Performed system and risk analysis, identified integration needs and developed infrastructure plans for newly acquired companies, mergers, and acquisitions

- Built an IT department from scratch, including hiring, mentoring, and managing staff.
- Engineered and administered SQL cluster, IIS web farm, and SAN storage for IT solutions that enhanced mission-critical business operations leveraging 4 VMware hosts running 38 VMs
- Drafted, sponsored, and executed 5 year IT roadmap for "turnaround operations"
- Implemented growth strategies for scaling internally hosted customer web applications
- Collaborated with business partners and staff implementing process improvements

EDUCATION

BBA Marketing – Georgia Southern University – Statesboro, GA – 1992

Certifications
MCSA SQL Server 2012
Microsoft, License 7196961
September, 2013- Present

Course Work/Organizations
Montana High Tech Alliance
TecNet Networking Group
Introduction to C#
Agile Project management
Emotional Intelligence & Active Listening
Introduction to Java Programming
Network Infrastructure
Packeteer Systems Admin
VMware Install, Configure, Manage

Volunteer Experience
Beartooth Hospital
Beartooth Nature Center
Carbon County Historical Society Museum