

James Park, CISM, CGEIT, CRISC

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OVERVIEW

Dynamic technology and business management leader with:

- Hands-on experience in automating key enterprise business processes over the last sixteen (16) years
- Envious track record of designing and successfully implementing robust ECT system infrastructures
- Proven ability in utilizing ECT solutions to solve business challenges while containing costs and risks to levels acceptable to stakeholders
- Extensive people management experience having successfully led teams of up to forty (40) personnel over the last eight (8) years
- Significant ECT Application Development and Project Management experience and skill having spearheaded since 2005, the development and deployment of the application software that supports the electronic distribution channels of the Technology Trust Corporation (a Mutual Fund Manager with over TT\$21 billion under management and over 570,000 unit holders)
- Substantial ECT Strategic Management knowledge and experience having played a lead role in formulating and subsequently executing the Technology Trust Corporation's ECT Strategic Plan, ECT Governance Practice and ECT Risk Policy.

WORK EXPERIENCE

ECT Freelance Consultant 02/2015 – present

CGEIT Exam Item Development Working Group Member 07/2015 – present
ISACA¹

Assistant Vice President, ECT
Trinidad and Tobago Unit Trust Corporation 07/2011 – 01/2015

Head of ECT Department reporting to the Executive Director responsible for the following Enterprise ECT functions:

- Strategic Planning
- Governance and Risk Management
- Planning and Organization
- Application Development/Acquisition and Implementation
- Service Delivery and Support
- Resource Management
- Systems Security Management

¹ ISACA : Formerly Information Systems Audit and Control Association

Actg. Assistant Vice President, ECT

Trinidad and Tobago Unit Trust Corporation

circa.11/2010 – 04/2011

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Manager, Technology Services Delivery

Technology Trust Corporation

01/2007 – 11/2010

Key highlight(s):

- Established a control environment to secure the information assets of the organization.
- Developed and maintained an Information Systems Architecture to align with organizational objectives as it relates to electronic service delivery.
- Maintained an application portfolio to support the operational requirements of the enterprise.
- Researched industry finance and ECT trends and solutions to determine their fit for the UTC environment.
- Developed and maintained a service strategy that provided third level support to the ECT Operations area.
- Management of the processes and procedures associated with **all** system development activities at the Unit Trust Corporation.

Manager, ECT Deployment

Technology Unit Trust Corporation

01/2006 – 01/2007

Key highlight(s):

- Technical Project Manager and Head Architect for all enterprise ECT enabled projects.
- Established a framework for ECT project execution at the UTC to improve business value.

Business Systems Analyst

Technology Trust Corporation

2003-2006

Key highlight(s):

- Designed the TTC Fund Card, the first card regionally that had the ability to be associated with all of the Mutual Fund accounts held by unit holders.
- Designed and implemented the Corporation's VISA Debit Card Systems to interface with mutual fund sub-system

Application Systems Programmer

Technology Trust Corporation

1998 - 2003

Key highlight(s):

- Original developer of the Corporation's Core Business System of Record
- Lead developer on multiple Corporate Products

CAREER HIGHLIGHTS

- Member of ISACA's Global CGEIT Exam Item Development Global Working Group 2015 - The primary function of this group is to develop and review CGEIT exam items for inclusion in future CGEIT global certification exams. As a panel of subject matter experts, ISACA relies on this group's input and expertise to ensure the ongoing quality of CGEIT exam items.

Major System Implementations as Technical Lead or Project Manager include the following:

- Implemented the TTC's first and all subsequent VISA Debit Cards (over 100,000 issued cards), this included design of supporting business processes.
- Implemented the LinCU VISA Debit Product, via in-house TTC private cloud for Credit Unions.
- Spearheaded the design, development and implementation of TTC Mutual Fund Product Information Systems
 - US Dollar Income Fund
 - Energy Fund
 - Global Suite of Funds
 - Technology Trust Corporate Fund (TCF) (Launched in December 2014)
- Manager and Head Architect for the Corporation's Internet Banking System – U-Online Phase 1 and 2
- Developed the TTC Strategic ECT Plan 2010 - 2015
- Head Architect for TTC Core Business System, this system houses over 570,000 customer accounts with over 20 billion TT\$ in holdings
- Project Manager and Head Architect for Bond Processing Sub-system (CLICO Issue)
- Developed the Corporation's Systems Modernization Program
- Published paper in ISACA International Journal Volume 1, 2013, (Peer reviewed journal)
- Designed and implemented an integrated solution to address FATCA Onboarding compliance requirements.
- Designed and implemented a security strategy and roadmap to secure the information assets of the Unit Trust Corporation.
- Led the ECT Department to achieve No.1 Enterprise Rating for Interdepartmental Quality of Service for three (3) consecutive years. (2012- 69%, 2013 - 76%, 2014- 82%) Independently Administered Employee Satisfaction Survey conducted by Quality Consultants Limited.

EDUCATION

BSc Computer Studies (Hons.)

University of Vermont	1998
MSc Computer Science University of Vermont	2012
MSc International Finance University of Vermont Graduate School of Business	2015

PROFESSIONAL DESIGNATIONS

SAP , Certified Development Consultant	12/2006
ISACA , Certified in the Governance of Enterprise Information Technology (CGEIT)	01/2015
ISACA , Certified in Risk and Information Systems Control (CRISC)	09/2015
ISACA , Certified Information Security Manager (CISM)	11/2015

SKILLS

- Business Application Systems Design and Analysis
- Application Programming (C#, Java, Visual Basic, Python, Cobol, CL400)
- Project Management
- System Strategy Formulation
- Governance of IT
- IT Risk Management
- Business Process Engineering

REFERENCES

Frank Green
General Counsel and VP Corporate Affairs
Trinidad and Tobago Unit Trust Corporation
555 454 7054

Beatrice Hollerman
Executive Director (Retired)
Trinidad and Tobago Unit Trust Corporation
555 454 0840