

KENNETH SMITH, JUNIOR

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Pittsburgh, PA 15106

PROFILE

Motivated Senior Technology Executive, with a record of improving team performance through analysis, requirements compilation, issue resolution, and solution implementation. Possess excellent organizational qualities, able to streamline and improve team goals and achievements. Consistently recognized for improving organizational effectiveness and efficiency through organic growth, cultural change, and diversification. Experienced in Greenfield startups, integration of acquired businesses into the core business unit, as well as restructuring existing business to optimize profitability.

A natural team leader, mentor, and builder of high performance management teams who thrives in environments requiring a high level strategist. Combines big picture thinking with an eye for detail to ensure the quality and accuracy of projects. Works successfully independently or as part of a team in dynamic, high pressure, delivery oriented environments.

CORE COMPETENCIES

Public/Private/Hybrid Cloud • E-Commerce & Digital • Internet of Things • ERP

Business Intelligence & Analytics • Executive Teambuilding, Mentoring & Leadership

Strategic Technology Planning • Customer Service Strategist • Quality Improvement

Organizational Change Management • Project Development, Planning & Execution

Vendor Management • Outsourcing • Global Accountability • Budget Development

System & Process Standardization • Operations & Process Reengineering SLAs

PROFESSIONAL BACKGROUND

Chief Information Officer

6/2015 to Present

University of Pittsburgh

- *Create and implement technology strategy that is conducive to administration and students having access to tools that will aid them successfully complete their duties and programs.*
- *Lead in the development of policies and procedures that keep the institution's adherence to educational regulations.*
- *Lead in the creation of innovative applications, mobile-apps, etc. that prove to be best-in-class and prove to be "new norm" in education.*
- *Monitor, coach, and advise program participants pertaining to progress and organizational policy.*
- *Create development plans to assist students that lag behind schedule.*
- *Mentor future Technologists and Business Leaders.*

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CTO/Sr. IT Project Director/CIO Office Integrated Data Resources

9/2014 to 6/2015

Springfield University

- *Advised, guided, directed, and authorized carrying out major plans and procedures, consistent with established policies and management approval.*
- *Aligned with Product development, Sales and Marketing to discern competitiveness of new technologies.*
- *Reviewed operating results of the organization, compared them to established objectives, and takes steps to ensure that appropriate measures are taken to correct unsatisfactory results.*
- *Created technical budgets, allocated resources, and determined schedule of product releases or project deadlines.*
- *Managed an IT team of Software Developers, Network Administrators, Business Analysts, and Release Managers.*
- *Coached, mentored, motivated, and managed new project team leads, team members, and contractors through an organization of Senior Program Managers.*
- *Effectively communicated and managed project expectations to project managers, sponsors, team members, executive management, and other stakeholders in a clear and concise fashion.*

Chief Information Officer

2013 to 2014

Springfield Community Hospital

- *Developed long-range IT plans to drive business related IT strategies.*
- *Executed a "hands-on" approach to managing the IT vision.*
- *Supported all network security efforts for the organization.*
- *Serviced and maintained all servers in the data center.*
- *Designed and implemented all architecture of network infrastructure.*
- *Supported all hardware and software go-lives within the enterprise.*

Chief Information Officer

2009 to 2013

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- *Responsible for the entire information technology organization and overall fiscal and strategic ownership for the department.*
- *Executing a "hands-on" approach to managing the IT vision.*
- *Supporting all network security efforts for the organization.*
- *Servicing and maintaining all servers in the data center.*

Interim/ Contracted/ CIO/CTO

1999 to 2009

Smith Consulting

Developed long-range IT plans to drive business related IT strategies and responsible for the company's technological vision and leadership, including: cyber security, business continuity, data services, programming, testing, networking, infrastructure operations, telecommunications and user support, as well as for proposing budgets for programs and projects, purchases and upgrades equipment, leading IT staff, and presiding over IT-related projects.

Chicago Board of Trade
ABN AMRO

LaSalle Bank
Chicago Options Exchange

Senior Director of IT/Chief Technology Officer

1991 to 1999

Advanced Idea Mechanics

- *Servicing and maintaining all servers in the data center.*
- *Designing and implementing all architecture of network infrastructure.*
- *Supporting all hardware and software go-lives within the enterprise.*
- *Managing the help desk from trouble-ticketing to providing solutions for critical problems.*

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EDUCATIONAL ACHIEVEMENTS

PhD, Information Technology 2013

Master's of Business Administration 2009

Capella University, Minneapolis Minnesota

Bachelor's of Arts, Psychology 1988

Kentucky State University, Frankfort Kentucky

INSTRUCTING AND ACADEMIC EXPERIENCE 1998 to Present

Springfield University

Greendale College

Starfleet Academy

Faber College