



LINDSEY SNAPP

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EXECUTIVE SUMMARY

COMMITMENT | LEADERSHIP | INTEGRITY

A proven visionary and goal oriented Manager with demonstrated experience in the design of organizational development. Experience in developing global strategic plans in coordination with sister plants worldwide. Ability to adapt to technological changes while adhering to budgetary and organizational commitments. Proven ability to lead teams at various locations while creating synergies that allow the organization to save on resources. Demonstrated ability to integrate business intelligence with organizational goals.

AREAS OF EXPERTISE

- Strategic / Tactical Planning
- Budgeting / Financial Planning
- Negotiations
- Business Development
- Key Performance Indicators
- Operations Management
- Start-ups / Turnarounds
- Team Building
- Leadership
- Problem Solving

PROFESSIONAL EXPERIENCE

THYSSENKRUPP PRESTA - TERRE HAUTE, IN

INFORMATION SYSTEMS MANAGER (2003-PRESENT)

Designed, planned, and implemented the network infrastructure from the ground up for four different locations located in Indiana, Illinois, South Carolina, and Michigan. I designed the strategic plan that incorporated technology with the business that has allowed the organization to achieve tremendous growth.

- Led department in achieving budgetary goals, key performance indicators, and business development in regards to IT
- Managed users, department staff, and vendor relations.
- Conducted regular risk assessments and quality assurance reviews to evaluate compliance with requirements and to identify potential gaps in policies, procedures and business processes.
- Developed strategies to improve organizational functions as they pertain to organizational growth and staffing needs
- Established and wrote various job descriptions along with Business Operating Procedures and Policies
- Structured lease agreement and communication contracts that allowed the organization yearly savings of over 100,000 annually

ACHIEVEMENTS:

- Operated critical department with minimal staff, yet was able to ensure key critical operations continued to work.
- Established cell phone agreement with 22% savings monthly which resulted in savings of over \$250,000 annually
- Worked with vendor to establish internal repeater cell phone system at zero cost, saving the company more than \$45,000 on the project
- Established relationship with Cisco consultant that generated free Cisco support saving the organization \$50,000 annually
- Negotiated lower cost for IT equipment with vendors allowing ThyssenKrupp Presta U.S. group to save thousands on computers, hardware and software

PROFESSIONAL EXPERIENCE - CONTINUED

UNION HOSPITAL – TERRE HAUTE, IN

NETWORK ENGINEER (1999-2003)

Designed and implemented network infrastructure. Administrator for network functions for IT staff, end users, management, and organizational sites. Technical documentation of the network, including drawings and work instructions were created for the staff. Provided over 99% uptime and utilization for the organization

ACHIEVEMENTS:

- Provided the health group with a solid network with over 99.999% availability
 - Organized training for new hires, and provided high level support for over 3000 employees
 - Achieved Microsoft Certified Professional and Microsoft Certified Systems Engineer Status
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PROFESSIONAL ORGANIZATIONS AND AFFILIATIONS

Ivy Tech Alumni Association Committee Member 2007 - Present
Ivy Tech School of Business Advisory Board Member 2003 - Present
Ivy Tech Distinguished Alumni Award Winner 2003
Manchester's Who's Who of Executives and Professionals
Franklin University Graduate sum cum laude May 2009

EDUCATION**IVY TECH COMMUNITY COLLEGE**

Associate of Science Degree
Business Administration

Associate of Applied Science Degree
Computer Information Systems

Franklin University 2009

Bachelor of Science
Business Administration - 4.0

Franklin University 2012

Masters Business Administration-current GPA 3.78
