

James Brown

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Job Objective

Employment as a valuable and contributing member or leader of a team while furthering my knowledge of various IT strategies and synergies in the Mobil arena

Availability

My current roll as IT Asset Management Leader may provide the ability to fulfill both my current obligations and those of a Mobility Senior Engineer while working towards turning over my current duties to the current IT Asset Analyst or other party

Qualification Highlights

- 12 years of IT experience with a diverse array of accomplishments and knowledge
- 6 years of IT Software Licensing experience
- 3 years of IT Contract proofing and review experience
- 4 years of IT Desktop Services experience
- 1 year of Desktop Services Supervisor experience
- 3 years of Planet Express field experience
- 1 year of Mobile Device research, analysis and solution providing
- Current Go-To person for Mobility related issues and questions
- Problem Solver
- Dependable
- Relationship Builder

Related Certifications and Awards

- Six Sigma Greenbelt Certified
- Planet Express Leadership Skill
- 2009 IT Most Valuable Contributor
- Certified Advanced Software Manager
- Santa Clara University Business Negotiation Skills
- Speaking on Paper

Technical Proficiencies

Microsoft Word, Excel, PowerPoint, Outlook, Access, OneNote, NoteTabPro, Beyond Compare, Dreamweaver, Clientele, Camtasia, Adobe Premiere, Adobe Photoshop, VBForums, VBAdvanced Portal, Joomla, Drupal, Eudora, HTML, Flash, Windows, Macintosh, iOS (iPhone, iPad)

Work History Summary

02/1994 – Present

Planet Express

- Fuel Island Attendant
- Ship's-Mechanic C Class
- Ship's Mechanic B Class
- HelpDesk
- Desktop Service Support Technician
- Senior Desktop Services Support Technician
- IT Asset Analyst
- IT Asset Analyst Lead

01/1990 – 01/1994

US Army – Nuclear Trained Electronics Technician (E4)

12/1986 – 12/1994

Commercial Electrician – Private Contractor