

Arnold Stern

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Senior level executive who has held a variety of leadership positions in a Fortune 25 companies. Executive level international experience in managing worldwide infrastructures and implementation of new systems and processes. Demonstrated success in turning around organizations and solving business issues in technology arena by saving millions of dollars in increased efficiencies and effectiveness.

Proven track record meeting various congressional mandates in the public sector. Generating substantial revenue growth and delivering bottom line profits in the private sector. Unique leadership, interpersonal, analytical and relationship building skills. Ability to provide direction and cultural change to an organization in a positive manner. Fluent in four languages (English, Russian, German and Polish).

Awarded CIO.com's Premier 100 IT Leader for 2012.

PROFESSIONAL EXPERIENCE

Department of Justice/Office of Justice Programs, Washington, DC 1/2007 - Present

Chief Information Officer

Report to the Assistant Attorney General of DOJ/OJP. Provide guidance and direction for all technology initiatives and policies. Direct a staff of over 250+ personnel and a budget of over \$250 million. Responsible for protecting OJP's critical information systems and networks from cyber terrorism and malicious activities. Started a modernization project for the Grants Management System through 2014. Implemented cyber security strategies which are comprised of Cyber Management Center, Internet Security Systems (ISS) awareness and training: IT R&D: policy, standards, requirements, program evaluations and system certifications. Established links to other Government agencies for data exchange and compliance on Recovery Act initiatives.

Initiated projects and processes to enhance financial controls, establish ITIL practices and eliminated 'Material Weakness' due to failed audits for four years. Re-organized the department to increase productivity, increased reliability and capacity of all systems and implemented a 7x24 support activity for Grants distribution.

Federal Aviation Administration (FAA), Washington, DC

1/2005- 1/2007

Federal Aviation Authority is part of the Department of Transportation and promotes and regulates aviation in the United States. It is a diverse branch of the federal government.

Acting Chief Information Officer

Reported to the Administrator of FAA and ensure that the agency's corporate information technology (IT) assets are effectively and efficiently aligned with FAA's strategic mission needs.

Provide guidance and corporate direction to lead the agency in a visionary, collaborative, and stakeholder-focused manner to leverage IT resources in order to improve business processes in accomplishing the agency mission. In this capacity, lead and direct agency-wide planning and policy development for information technology; oversee IT investments; lead the establishment of world-class software and information systems engineering methodologies and best practices.

Lead the establishment of an agency-wide data management strategy; and direct the agency's Information Systems Security (ISS) program to ensure that all information systems are protected from threats to integrity, availability, and confidentiality. Advises agency senior management on information management and technology issues and effectively represents FAA's interests before Congress, the Office of Secretary of Transportation, the Office of Management and Budget, and other Federal and state agencies and non-government agencies with respect to information technology matters. Build effective relationships with leaders in the information technology arena in the agency and other government departments.

Spherion Corporation, Fort Lauderdale, Florida

2001-2004

Leader in the Staffing, Recruitment and Outsourcing industry. \$1.8 billion in annual revenues with over 700 branches and offices nationwide.

Vice President, Technology Services

Responsible for redefining direction of the department, reorganizing functions, recruiting and training personnel, increasing systems reliability, stabilizing infrastructure, applications and supporting an ERP implementation. Directed a staff of 163 professional and a \$52 million budget.

- Directed the implementation of performance measurements, establishment of metrics, procedures and customer care processes, stabilizing infrastructure and setting strategic.
- Key member of an ERP steering committee. Provided business and technical direction to the conversion from legacy system to PeopleSoft for back/front office operations for over 500 branch locations.
- 'Department of The Year' award for cost savings and productivity enhancements.

The Coca-Cola Company, Atlanta, Georgia

1998-2001

Manufacturer, distributor and marketer of soft drink concentrates and syrups. \$37 billion in annual revenue and present in 247 countries around the world.

Director, Information Technology and World Wide Support

Responsible for directing five technology centers worldwide with a staff of 785 professional and an operating budget of \$187 million. Supported over 267 countries.

- Managed a \$51 million project to redesign the Global Network including IP, PKI and Global Secure Network Access with fail over to other centers in the world.
- Directed the successful deployment of SAP/R3 globally, Brussels, Paris, London, Ireland, Madrid, Hong Kong, Tokyo, South America and Africa.
- Restructured the global infrastructure organization to enable increase in service level to 24x7, reduced headcount by 143, improved processing time by 37% while decreasing salary and operating expenses by over 36% and budget by \$37 million.

- Achieved corporate cost cutting objectives of \$58 million through downsizing, outsourcing and shared services implementation in Europe and US.

AT&T Universal Card Services, Jacksonville, Florida

1995-1998

Credit card division of AT&T. \$3 billion in annual revenue. Sold to Citibank in 1995.

Vice President, Technology Services

Responsible for directing and overseeing the infrastructure support for multi-state sites including customer care, communications, voice, desktops, software engineering and data mining. Directed a staff of 320 professionals with an annual budget of \$63 million. Reported to the CIO.

- Directed the development, design and prototype of Web based Smart Card System. The application enhanced the company's billing system saving over \$7 million.
- Re-engineered selected departments to gain efficiency which resulted in \$18 million in annual savings.
- Reduced credit card losses by over \$34 million by building a Data Mining function and optimizing business operations.

Glaxo Wellcome, Plc., RTP, North Carolina

1993-1995

Third largest Pharmaceutical with annual revenues over \$35 billion.

Director, Technology Services

Directed the worldwide technology and operations department activities of 120 professionals with a \$38 million budget. Achieved a budget reduction of 23% by re-deploying functions and asset swaps resulting in a \$6.5 million savings and increase in productivity by 28%. Reported to the global CIO.

Nomura Securities, Inc. (NRI) New York, Tokyo

1986-1993

One of World's largest securities and brokerage firms, with operational centers in London, Hong Kong, Tokyo, New York and Sydney.

Vice President- Director, Teleport Center

Reported to the CEO in Tokyo. Recruited to build an Information Technology Infrastructure Worldwide. Hired all personnel and implemented processes to start production. Consulted to other Japanese Companies for Nomura consulting division. Designed and build three data centers in Staten Island, Tokyo and London. Implemented and developed an integrated trading, clearance, and settlement system (\$56 million project). Part of a team which build a trading floor and migrated operations from Water Street to World Financial Center.

Ernst & Young, LLP, New York, New York

1982-1986

Principal, Managing Consultant

Management Consultant specializing in ROI for technology with senior level corporate management in the application of Information Technology issues for this Big four accounting and management consulting firm.

EDUCATION/CERTIFICATIONS/HONORS

Awarded Computerworld's Premier 100 IT Leader for 2012.

B.S. Psychology and Mathematics, Michigan State University.

Honored Member of: WHO's WHO Worldwide - 1992 Platinum Edition.

HARVARD BUSINESS SCHOOL Executive Education, 'Delivering Information Services'. 1997

Professional Organizations and Courses: Member of CIO global council, Senior Executive Council for World Wide Communications (Europe, Latin America and the Far - East), Council member for AT&T Global IT Infrastructure and Procurement. Member of IBM Telecom Council (New York), CIO Council for SMB.