



Trusted Technology & Information Security Partner with an Enterprise-First Approach to IT/IS Operations

Former in-country Chair of IT/IS at a Fortune MNC (XXX) with a reputation for security thought leadership and a record for superlative stakeholder satisfaction. Saved >\$1M in project expenses throughout XXX tenure. Adept at defining capability gaps, strategizing IT roadmaps, and forecasting revenue impacts. Mentor-focused people leader with unquestioned integrity, a gift for training, and a passion for streamlining and integrating technology across the business.

Eliminated IT services outages and maximized 24x7 operational readiness while positioning the firm for commercialization, stake-sale, and JV formation.

- **IT Strategy Development:** Designed multi-year technology strategies in support of operational shifts, including business application strategies encompassing SUN FN/AC, Plant & Asset Management, Distributed Control System (DCS), Legal & Compliance, and HSE.
- **ISO27001 Certification:** Standardized risk assessment company-wide, directing ISO27001 framework development, implementation, and certification, a first for XXX India. Established adherence with global IT strategy and regulatory standards and steered process owner and end-user training.
- **Infrastructure Consolidation:** Delivered \$2M first-time infrastructure consolidation and HRMS rollout in India, guiding migration to SAP environment and integration with global IT standards. Minimized operational impact, maximized the performance of partner/in-house staff (12), and customized end-user training. Managed stakeholder expectations.

Certifications: CISM | CISA | CISSP | MCSA | MCSE+I | MCDBA | ITIL Professional

TECHNOLOGY LEADERSHIP	INFORMATION SECURITY	PLATFORM EXPERTISE	EXECUTIVE ASSETS
IT Strategy & Architecture Design	Information Security Operations	SAP ERP	
Multisite IT Operations	Information Security Audit Leadership	Systems Union FAS	
IT SOX/Regulatory Compliance	Risk & Business Impact Assessment	Virtualization (VMware/Citrix)	
Asset Maximization	Business Continuity & Recovery	MS Private Cloud	
IT Governance	Information Security Training	MS Dot Net, SQL, Oracle	

SENIOR MANAGEMENT ACHIEVEMENTS

**TECHNOLOGY CONSULTING – India
IT Director**

2009–Present

Lead end-to-end information technology/security, systems, and ISO27001 compliance consulting for clients in BFSI, education, software, telecom, and healthcare industries. Deliver IS audits and high-end, 3- to 5-day IS trainings. Direct firm strategic planning, partnership development, marketing, and sales. Manage a team of freelance consultants.

- **IT/IS Start-Up:** Launched information technology and security firm from the ground up in a market dominated by major consulting companies. Cultivated new business, establishing relationships and referral alliances with CIOs and CISOs throughout the Delhi metropolitan area.
- **Information Security Thought Leadership:** Built traction in a new market by forging thought leadership reputation to position information security training programs. Customize IT security advocacy by facilitating seminars at management institutes. Earned dual MBA in Finance and MS in Technology degrees.
- **Information Security Training:** Heighten staff awareness of mission-critical technology security issues by designing and leading custom IS programs for up to 40 participants.

**MNC (XXX) – India
In-Country CIO/CISO**

2002–2008

Recruited to direct dual CIO and CISO operations for this Indian start-up. Architected and drove implementation of technology and security solutions for XXX businesses. Managed 15+ direct and indirect reports with a multimillion-dollar budget. Set the stage for business growth, steering complex, multi-site IT rollouts as a member of the IT Governance Board.

Spearheaded a 3-year XXX project from start-up through delivery.

- **IT Strategy & Architecture Design:** Designed integrated IT strategy and environment, including infrastructure and business applications (ERP, HRMS, Plant Management, Distributed Control System (DCS), and FN/AC programs.

- **Multisite IT Operations:** Achieved zero downtime for IT operations, applications, and helpdesk support spanning multiple locations. Devised and rolled out resilient IT architecture and remote systems/applications; delivered hot-swap backup for checkpoint firewall.
- **IT Compliance:** Tightened adherence with SOX and external auditing standards through the formulation and execution of IT policies and procedures aligned with business realities and global security frameworks.

MNC (YYY) - INDIA

2000–2002

Information Systems & Technology Lead

Stepped into expanded role with a mandate to improve on-time project deliveries. Assured 24x7 data center operations and domestic/global project execution throughout Dubai, Singapore, and Iraq without a single failure. Steered IT infrastructure project to completion ahead of schedule and internal implementation. Managed team of 6 with a \$1M budget.

- **IT Operations Management:** Strengthened IT efficiency and ITIL compliance through leadership of data centre redesign, database consolidation, and operating platform migration from NT to W2k. Reduced operational servers 25%, cut \$150K in expenses, and ensured alignment with global project timelines.
- **IT Asset Management:** Trimmed helpdesk reliance 20% by rolling India's first-ever IT asset management and software deployment system. Enhanced IT operations for 550 global project staff.
- **Campus Expansion:** Improved collaboration, guiding in-house VC and office expansion projects demanding cross-functional interface with architects, electrical/civil engineers, and project schedulers.

EARLY CAREER SNAPSHOT

MNC (ZZZ) – India

2 years

IT Manager

Guided on-time, on-budget IT implementations for ZZZ. Maximized business continuity, rolling out upstream EP applications and standardizing end-user computing environments with a team of 4 and a \$1M budget.

- **Project Management:** Enabled remote connection with central office, by delivering LAN/WAN for start-up EP initiative project within 3 months of inception. Spearheaded Y2K program.

IT Majors – India

5 years

Senior Engineer/Systems Engineer

Realized the second-highest services revenue, capturing upgrade/maintenance contract sales with existing clients. Managed business-critical IT implementations and delivered second-level network operating system support for MNC accounts.

CREDENTIALS, PROFESSIONAL DEVELOPMENT & THOUGHT LEADERSHIP

MBA in Finance ■ SU

MTech in Information Technology ■ KU

BE (First Class) ■ PU

Leadership/IT Programmes | MDP's at IIM | SAP Business Analyst | MS Applications Development

Speaker at National Conferences | Information Security Trainer & Systems Auditor | Guest Faculty & Speaker at Management Institutes

EDUCATION

PROFESSIONAL DEVELOPMENT

THOUGHT LEADERSHIP

"Resume Owner led the XXX Group IT platform setup from scratch, architecting, implementing, and supporting critical applications and infrastructure. A technocrat who is as comfortable with business as with technology, Resume Owner has in-depth subject knowledge and is a team player and successful project/operations manager. Business comes first and hence business continuity is always on his agenda." Colleague at XXX