

Kenneth M. Montgomery

Personal Profile/Personal Attributes

- Striving to get IT 'out of the way' of company progress
- Results driven, taking logical and methodical approaches to project completion
- Hold self and others to high levels of personal responsibility
- Analytical and questioning, holding to high levels of quality
- Hands-on management, with proven technical skills

Achievements

- Managed technical aspects of international roll-out of Customer Contact (ININ) system, helping drive stagnated project towards completion
- Promoted, designed and implemented telephony solution to remove international long distance prompting expected monthly savings in the thousands
- Removed excess equipment maintenance costs through network discovery for international organization, resulting in projected savings over \$300,000 each year
- Managed (initially technical then supervised) build out of network from supporting a few hundred to support thousands of devices
- Progressed from Network Technician to full Supervisory role, including Project Management
- Implemented secure single sign on solution in a Meditech MAGIC environment
- Instrumental in deploying two PBX and one new VOIP system, saving downtime and improving adoption of new technology and features
- Designed, built and maintained structured cable/network environment including telephony systems for 4 major additions/renovations for hospital environment
- Designed and Implemented virtual environment for remote physician access
- Built two successful IT Consulting firms
- Leader of Decontamination team and integral member of Emergency Preparedness team

Recent Career History

- Aug 2012 - Present – Network Operations Lead, *Global Manufacturing Company*, Fairlawn, Ohio
- Aug 2012 - Present – Consultant, Network and Operations, Wooster Community Hospital
- Apr 2007 - Aug 2012 - Supervisor, Network and Operations - Wooster Community Hospital
- Feb 2002 - Apr 2007 - Network Support Specialist - Wooster Community Hospital, Wooster, Ohio
- Feb 2002 - Mid 2007 - Network Consultant - Self Employed - Akron, Ohio
- Mar 2001 - Feb 2002 - Network Engineer - Technology Management Solutions - Akron, Ohio

Education and Certifications

- University of Akron, Akron OH - Pursuing MBA in Management, Sep 2011 – Aug 2013
- University of Phoenix, Online Campus - Bachelor of Science in Information Technology, 2003
- University of Akron, Akron, OH - Associate of Applied Science in Electronic Engineering Technology, 1994
- Cisco CCNA, CCNA Voice, Microsoft MCSE, MCSA, Pursuing CCNP Certification

Hobbies / Interests

- Dedicated Golfer and former member of Golf Channel Amateur Tour
- Avid Traveller

Personal Details

< For Article, home phone, address removed >

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Work History in Detail

❖ **Global Manufacturing Company <Name Removed for Article>, August 2012 to Present**

- Position: Network Operations Lead
- Responsible for maintenance, design and monitoring of worldwide manufacturer network, including approximately 100 locations as well as mobile users
- Examples of Projects/Successes:
 - ◆ Investigating entire network to determine equipment and appropriate support levels
 - ◆ Build plans for standardization of network and devices
 - ◆ Build SIP ties between Cisco and Provider systems for International calling
 - ◆ Provide support for Cisco VOIP systems, Cisco Wireless and Cisco Switched networks
 - ◆ Upgrade systems to current revisions (most 4+ years behind)
 - ◆ Supervised and assisted international staff to achieve project goals and troubleshoot systems
 - ◆ Achieved dramatic reductions in cost from outside consultants

❖ **Wooster Community Hospital, February 2002 to Present**

- Positions Held: Network Support Specialist promoted to Supervisor, Network and Operations
- Present position: Consultant as needed, Network and general IT Operations
- Supervised team of 3.5 FTEs in all aspects of Computer Hardware/Network for Hospital
- Examples of Projects/Successes:
 - ◆ Project Manager and Lead Technician for implementation of multiple PBX systems
 - ◆ Lead Technician in implementation of Philips PACS (both Radiology and Cardiology) progressing through to current Sectra PACS systems
 - ◆ Implementation of Active Directory Infrastructure (sole technician), drastically improving security of network and file systems
 - ◆ Chose and implemented printer management program in association with Materials Management Department, resulting in savings over \$20,000 per year
 - ◆ Designed, built, implemented and maintained move to fully routed network including specification, ordering and deployment of new Cisco LAN and WAN systems
 - ◆ Implemented and maintained Cisco Call Manager VOIP system, Meru Wireless Network, Microwave Based point-to-point network, Windows Servers (60+)
 - ◆ Redesigned network to support structured wiring, saving cabling costs
 - ◆ Specified and built out direct fiber WAN saving hospital over \$50,000 per year in support costs for site to site connectivity
 - ◆ Improved system security through new SSO applications, improved SPAM filtering, new Firewall systems and new security policies
 - ◆ Grew network to support over 2100 nodes and 80+ servers, all while reducing downtime
 - ◆ Wrote, delivered and chose vendors through RFP/RFI process on multiple projects
 - ◆ Lead member of Decontamination team and integral part of Emergency Preparedness team
 - ◆ Designed/Implemented VMWare environment for remote access for physicians and their staff members
 - ◆ Responsible for specification, design, ordering and implementation of all network servers, managed hardware team in selection of primary vendors
 - ◆ Have led multiple Meditech HIS system upgrades
 - ◆ Essential in integration of physician offices into our new physician practice management system and design/build out of the office systems
 - ◆ Performed Management duties such as scheduling, payroll, interviewing/selection, etc.

- ❖ **Self-Employed Networking Consultant, February 2002 to Summer, 2007**
 - Max# of clients was 5 at one time while maintaining full time position at WCH
 - Managed all aspects of technology for clients including recommendation and purchasing for new systems and software
 - Performed support for all aspects of systems, including training

- ❖ **Technology Management Solutions, February 2001 to February 2002**
 - Position: Network Engineer and Business Partner
 - In 12 months, grew client base and tripled revenues
 - Built out new office for web hosting and office space (6 servers)
 - Performed all levels of support for clients from network setup through user training

- ❖ **Holland Professional Management, August 2000 to March 2001**
 - Position: Computer Specialist
 - Configured networking for 7 businesses including 4 nursing homes, 1 country club, 1 architectural practice and 1 legal office
 - Designed computer systems, networks and managed software license program
 - Primary successes:
 - ◆ Built actual network for these offices, moving them away from 'sneaker net'
 - ◆ Reduced costs for maintenance and outside consulting for computer needs to zero
 - ◆ Improved up time for all sites (from 60% to roughly 90%)
 - ◆ Improved productivity for Architectural firm
 - ◆ Assisted in marketing planning, website construction
 - ◆ Implemented security measures and policies (both physical and logical)

- ❖ **Simplex Time Recorder, 1998 to May 2000**
 - Position: Fire Alarm and Security Technical Representative
 - Primary Successes:
 - ◆ Built/Maintained Cleveland Clinic Foundation Networked Fire Alarm System
 - ◆ Networked additional systems at Ford Motor Company in Cleveland
 - ◆ Built touch screen alerting system including graphical access at CCF, meeting goals of CCF Safety team for improving response time and ease of access
 - ◆ Met regularly with CCF Safety team to insure needs being met
 - ◆ Achieved certifications in both Fire Safety/Alarm and Sprinkler systems
 - ◆ Achieved success in multiple fire alarm build outs, across many industries

Remainder of work history available, but includes multiple data entry positions (including supervisory), computer technician and sales positions.

Professional References:

<Names Removed for Article but 3 Professional References were listed>